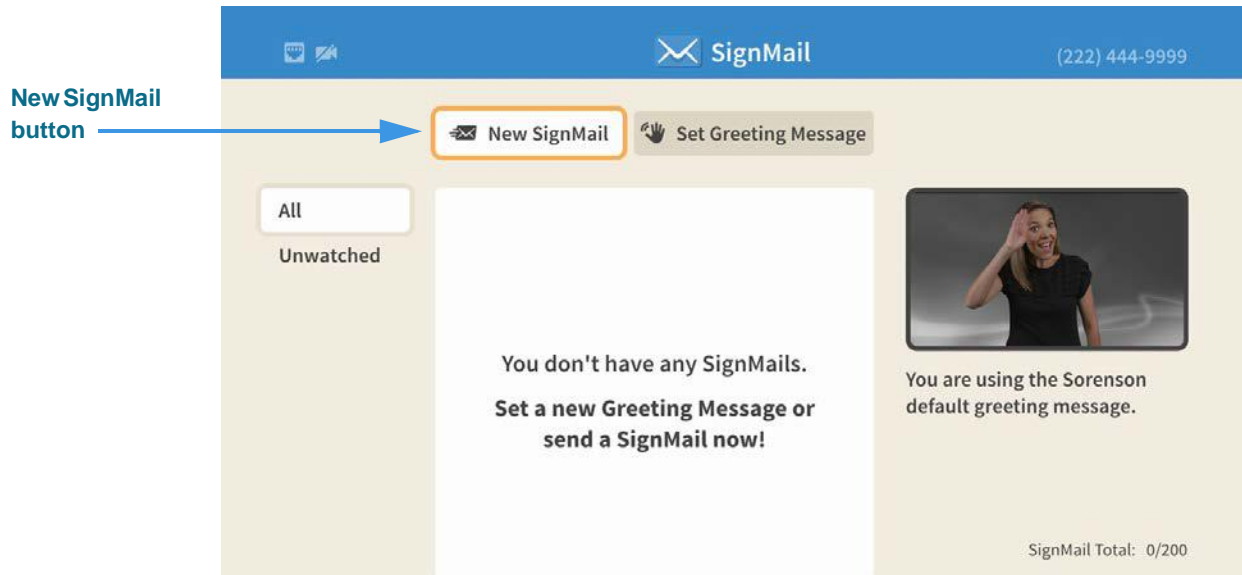# Enhanced SignMail Feature

ntouch VP2's new Enhanced SignMail feature lets you choose to send a SignMail directly to another Sorenson user without actually having to call that person first. SignMails that are sent directly will be shown with a new icon to indicate that the SignMail was not related to an incoming call.

How do I use Enhanced SignMail?

Step 1.   At the Home screen, select the SignMail button to open the screen shown below.

The **New SignMail** button is located at the upper-middle area of the screen at the top of the SignMail list. You can select this button to record and send a SignMail video message to any number in your Favorites, Contact, or Call History lists or dial a new number.
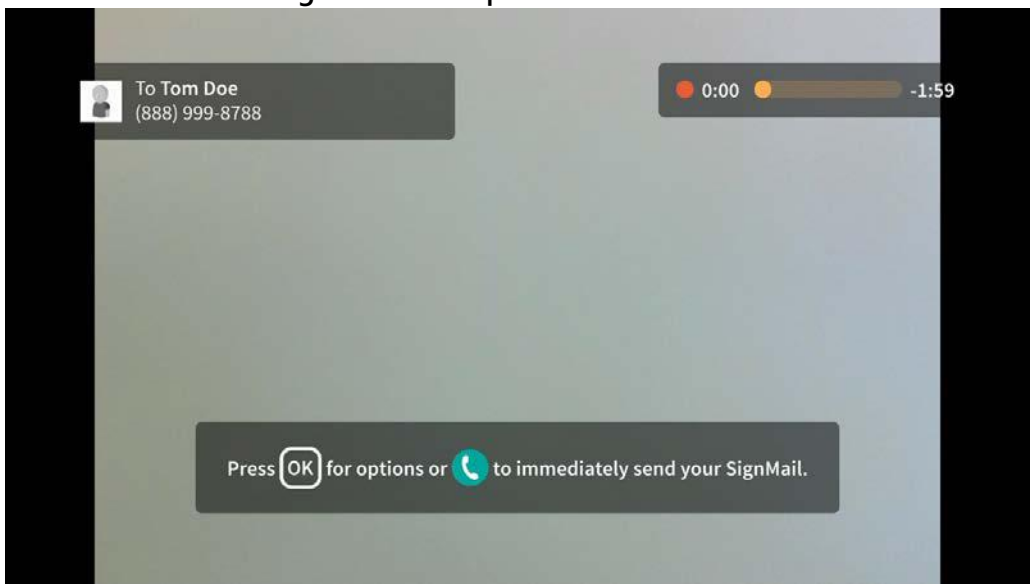
You can also select to send a SignMail to senders of unwatched SignMail videos or to a sender of any SignMail currently in your SignMail list.

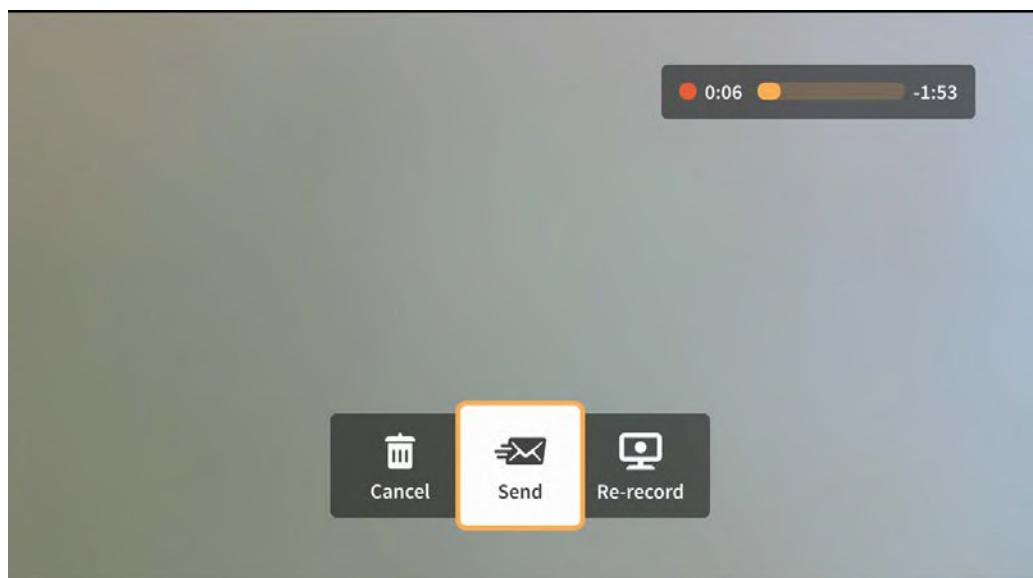**Step 2.**   Select the New SignMail button to open the screen shown below.

Select one of the options for selecting or entering a number to which you want to send the SignMail. In this example, the **Dialer** button is selected so the dial field is shown. Notice the **Reply** button at the right of the dialog.

Step 3.   Select or dial a number using one of the options. You'll then see the screen below.
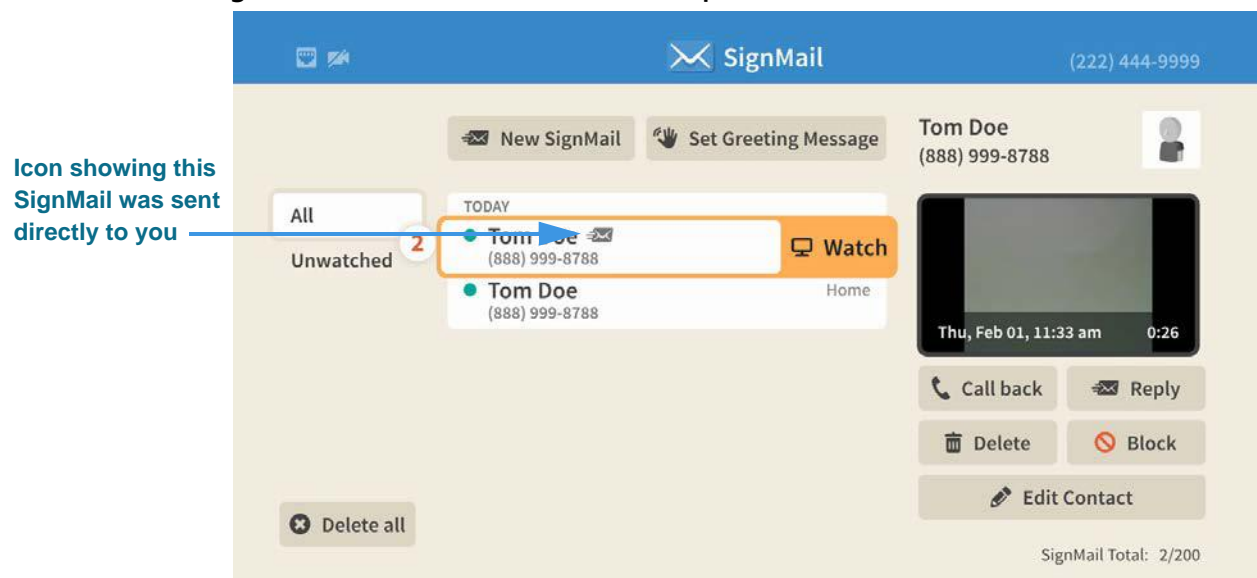

You will then see the *SignMail Record* dialog in which you can record up to a 2-minute video message. Notice the message that explains how to end or send the recording.

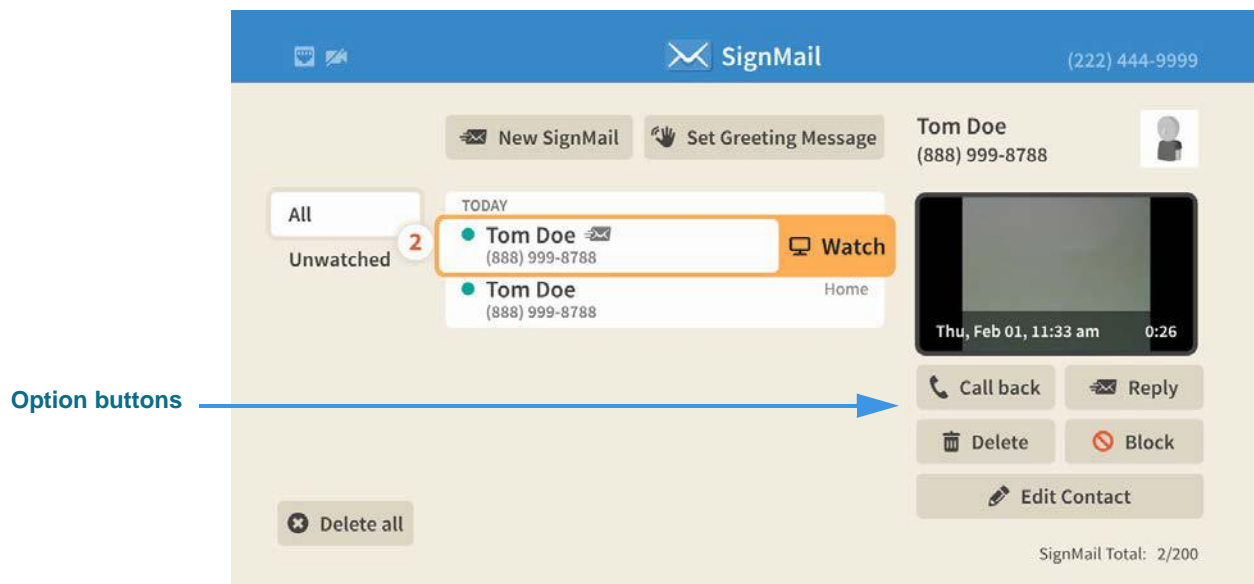**Step 4.**   When you end the recording you will see the screen shown below.

You will then see the options bar in which you can choose to send the recorded video message, re-record the video, or cancel the recording.

Step 5.   If you are the receiver of a SignMail video message that was sent directly to you, the SignMail screen will look like the sample shown below.

As shown in the sample above, a unique new ✉ icon will appear next to any SignMail video message that was sent directly to you. You can view these SignMails just as you do any other SignMail you receive.

Step 6. Notice the option buttons area of the screen as shown below.

Option buttons ⟶

The option buttons area now includes a new **Reply** button which allows you to record and send a SignMail in reply to the received SignMail message.

Step 7. If a phone number that you entered or selected cannot receive SignMail videos, you will see the dialog shown below.

This dialog reminds you that you *cannot* send a SignMail video message to hearing phone numbers or to third-party (non-Sorenson) numbers. You also cannot send a SignMail to a Sorenson endpoint that is blocking calls from your phone number or to an endpoint that is set to Public mode.

The **Call this number** button in the dialog allows you to place a call to the number instead (either an SVRS call or a point-to-point call).